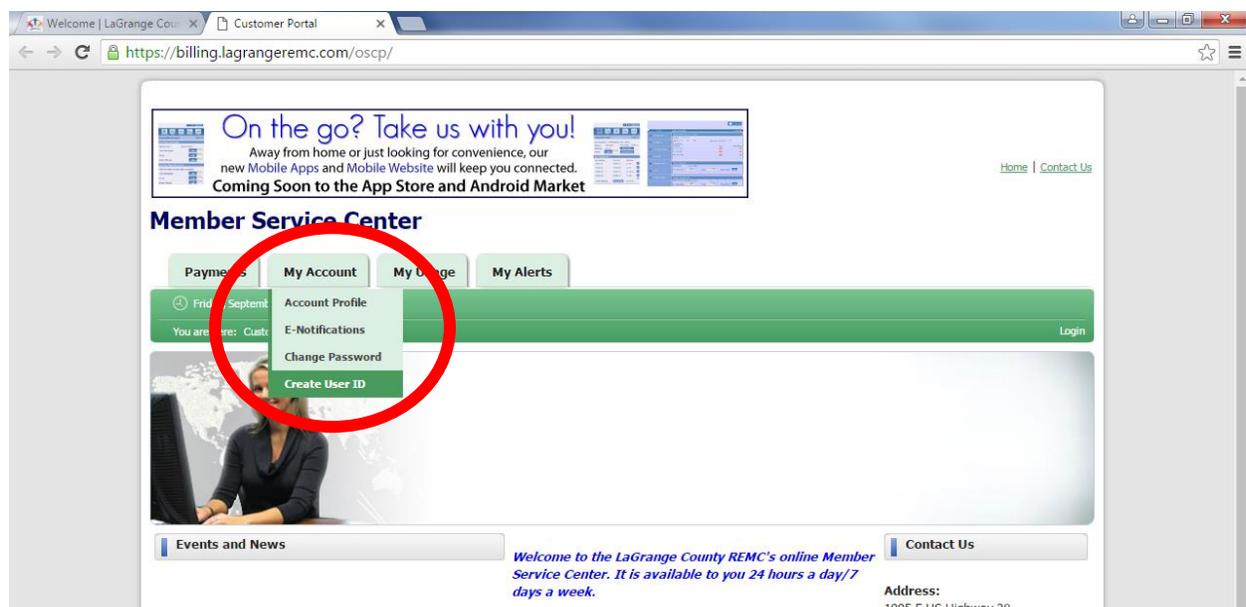


To set up an online account to pay your bill please go to www.lagrangeremc.com



Then our *Member Service Center* web page will then open.



Hover your mouse over My Account, then select Create User ID.

On the go? Take us with you!
Away from home or just looking for convenience, our new Mobile Apps and Mobile Website will keep you connected. Coming Soon to the App Store and Android Market



Member Service Center

Payments

My Account

My Usage

My Alerts

Friday, September 09, 2016

You are here: [My Account](#) > [Create User ID](#)

[Login](#)



Create User ID

You have chosen to create a new user ID.

If you know your account number and password, use the 'Back' button and login using your account number and password and create your user ID by selecting 'My Account' then 'Create User ID'.

If you do not know your password or do not have one, use the 'Continue' button and create a user ID. After successfully creating your user ID, you can access your account(s) either by account number or user ID.

[Back](#) [Continue](#)

The **Create User ID** screen will appear, select **Continue**

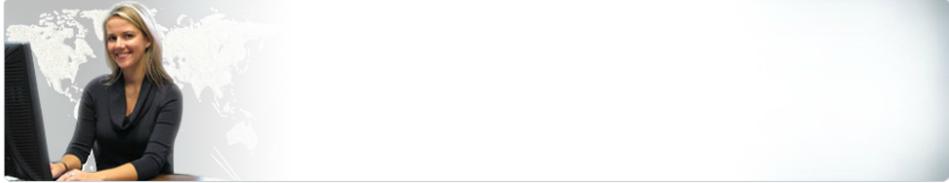
Now you will see that you will need the following information:

Member Service Center

Payments | **My Account** | My Usage | My Alerts

Friday, September 09, 2016

You are here: My Account > Create New User [Login](#)



You have chosen to create a new user ID. After successfully creating your user ID, you can access your account(s) either by your account number or user ID.

Account Number:
Your account number is printed on your bill. You must enter this number to access information on this site. If your account number includes a '-', it should be removed. For example, if the account number on your bill is 12345-001, you should enter either 12345 or 12345001 in the account number field.

Telephone Number:
The last four digits of your home telephone number.

User ID:
Your User ID must be between 1 and 30 characters long and contain at least one non-numeric character.

E-Mail:
Please enter a valid e-mail address.

Confirm E-Mail:
Please re-enter a valid e-mail address for confirmation.

Social Security Number:
Please enter the last 4 digits of your social security number for verification.

Password:
You must have a valid password in order to access your account(s). Choose a password, and the password must be between 1 and 10 characters long.

Confirm Password:
Please re-enter password for confirmation.

Password Hint:
If you have forgotten your password, you can choose a Password Hint that would be displayed on Forgot Password page.

Activation:
Once you submit valid data and your User ID is created, you can login with your User ID.

*Required Fields.

Account Type : Residential Commercial

*Account Number:	<input type="text"/>	(digits only)	*First Name:	<input type="text"/>
*Telephone Number:	<input type="text"/>	(last 4 digits only)	Middle Name:	<input type="text"/>
*User ID:	<input type="text"/>		*Last Name:	<input type="text"/>
*E-Mail 1:	<input type="text"/>		*Password:	<input type="text"/>
*Confirm E-Mail 1:	<input type="text"/>		*Confirm Password:	<input type="text"/>
E-Mail 2:	<input type="text"/>			
Confirm E-Mail 2:	<input type="text"/>			
*SSN/Federal Tax ID:	<input type="text"/>	(last 4 digits only)		

Once you have filled in the necessary information, select submit.

***Please Note:** if your account has a Business/Federal Tax Payor ID associated with it you will need to changed the 'Account Type' to **COMMERCIAL**.

Welcome | LaGrange County | Customer Login

https://billing.lagrangethermc.com/oscp/OnlineServices/FeaturesLogin/tabid/134/Default.aspx

Home | Contact Us

On the go? Take us with you!
Away from home or just looking for convenience, our new **Mobile Apps** and **Mobile Website** will keep you connected.
Coming Soon to the App Store and Android Market

LAGRANGE COUNTY REMC
A Touchstone Energy® Cooperative

Member Service Center

Payments | My Account | My Usage | My Alerts

Friday, September 09, 2016

You are here: Customer Login [Login](#)



Customer Login

You must enter your account number or user ID and password to access information on this site. Your account number is printed on your bill. If your account number includes a '-', it should be removed. For example, if the account number is 12345-001, you should enter either 12345 or 12345001 in the account number field.

Important Note About Your Pop-Up Blocker
Some pop-up blocking software interferes with the bill payment process. You may refer to your web browser's Help documentation for instructions on how to add *lagrangethermc.com* to your allowed pop-up list.

*Account Number or User ID:

*Password:

[New User](#) | [Forgot Password?](#) | [Help](#) | [Back](#)

You will arrive to the customer login screen. Sign in using your User ID and password that you created.

On the go? Take us with you!
 Away from home or just looking for convenience, our new Mobile Apps and Mobile Website will keep you connected.
 Coming Soon to the App Store and Android Market

Member Service Center

Payments My Account My Usage My Alerts

Friday, September 09, 2016 You are logged in as: [User Name]
 You are here: Customer Portal Logout

Events and News
 Welcome to the LaGrange County REMC's online Member Service Center. It is available to you 24 hours a day/7 days a week.
 You can make online payments and view current and past bills by clicking on the Payments tab at the top.

Supported Browsers
 The browser versions supported by this site are listed below:
 • IE 10+
 • Chrome 39+
 • Firefox 34+
 • Safari 7+

Contact Us
Address:
 1995 E US Highway 20
 LaGrange, IN 46761-2606
Office Hours:
 Monday thru Friday
 8:00 a.m. – 4:30 p.m.
Phone:
 (877) 463-7165
Fax:
 (260) 463-4329
Email:
customerservice@lagrangeremc.com

LAGRANGE COUNTY REMC
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This is what your account home page will look like when you have signed in to your Online Account.

Under the **Payments** tab you can:

- Make a Payment
- Set up on Auto-Pay
- Create and/or edit your payment profile.

On the go? Take us with you!
 Away from home or just looking for convenience, our new Mobile Apps and Mobile Website will keep you connected.
 Coming Soon to the App Store and Android Market

Member Service Center

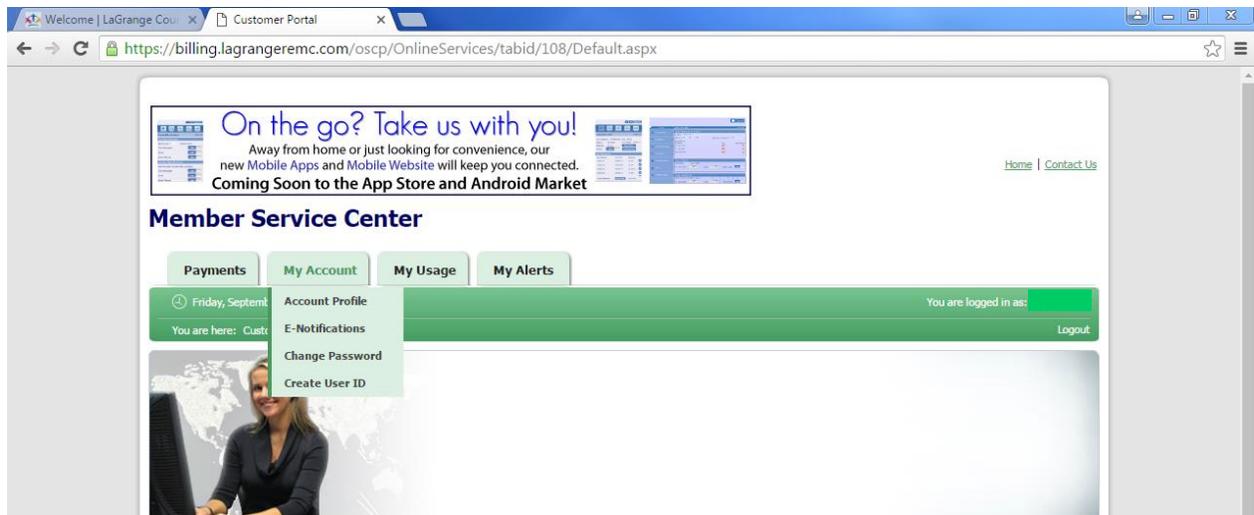
Payments My Account My Usage My Alerts

Make Payment, 2016 You are logged in as: [User Name]
 Auto-Pay Portal Logout
 Payment Profile

LAGRANGE COUNTY REMC
 A Touchstone Energy® Cooperative

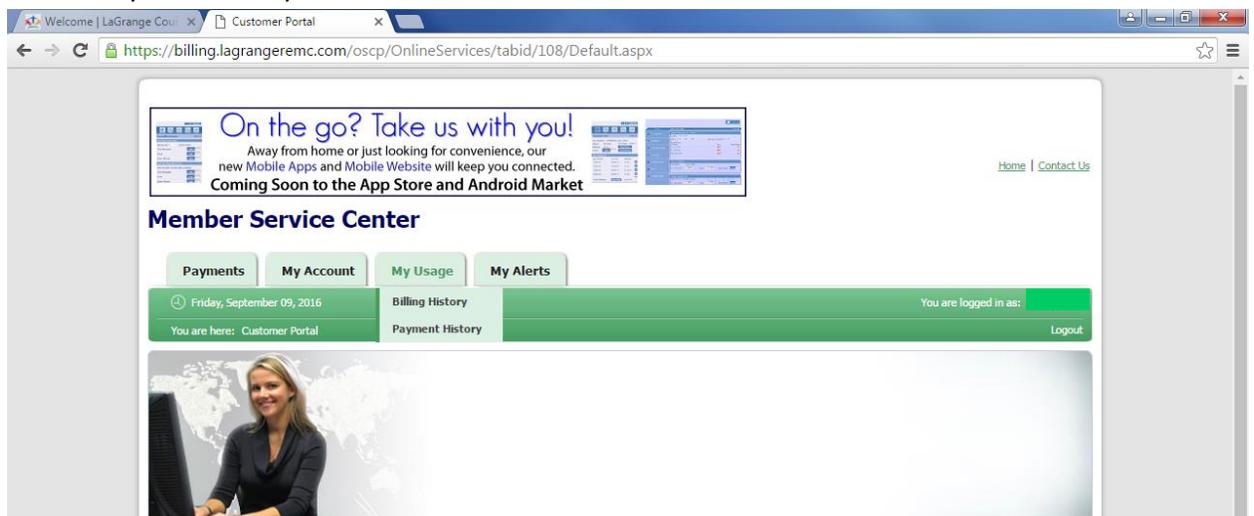
Under the **My Account** tab you can view your

- account profile
- e-notifications
- change password.



Under the **My Usage** tab you can view:

- Bill History
- Payment History



under the **My Alerts** tab you can view:

- One or multiple accounts depending on the number of accounts that you have

- Subscribe/ Modify for Alerts and Reminders

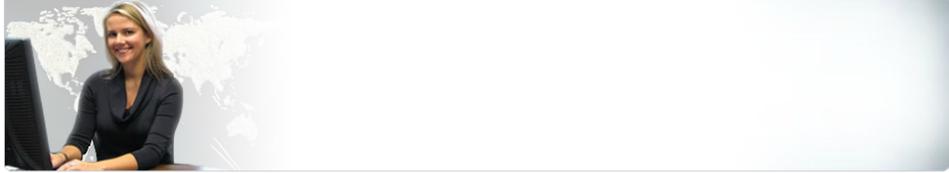
[Welcome](#) | [LaGrange Cou...](#) | [Subscribe For Alerts & Re...](#)

[https://billing.lagrangeremc.com/oscp/AlertsRemindersSubscription/tabid/203/Default.aspx](#)

[Payments](#) | [My Account](#) | [My Usage](#) | **[My Alerts](#)**

Monday, September 12, 2016 You are logged in as: [User Name]

You are here: [My Alerts](#) > [Alerts & Reminders Subscription](#) [Logout](#)



Selected Account

Action	Account	Name	Status	Service Address	Meter	Due Date	Account Balance

Subscribe/ Modify for Alerts & Reminders Service

Please verify the E-mail address and mobile number which we have in our records, so that alerts & reminders can be sent. Please update below E-mail address and mobile number if required.

My alerts & reminders for this account number will be sent to:

E-mail Address:	<input type="text"/>	Smart Devices <table border="1"> <thead> <tr> <th>Profile Name</th> <th>Enable/Disable</th> <th>Delete</th> </tr> </thead> <tbody> <tr> <td>[Profile Name]</td> <td><input checked="" type="checkbox"/></td> <td></td> </tr> </tbody> </table>	Profile Name	Enable/Disable	Delete	[Profile Name]	<input checked="" type="checkbox"/>	
Profile Name	Enable/Disable		Delete					
[Profile Name]	<input checked="" type="checkbox"/>							
Confirm E-mail Address:	<input type="text"/>							
Mobile Number:	<input type="text"/>							
Mobile Service Provider:	Select <input type="text"/>							

Select alerts & reminders preferences:

Please select preferences for alerts & reminders which can be modified later if required by re-visiting this page.

Alert Type	Description	Text Message	Email	Push Notification
Due Date Reminder	Remind me <input type="text" value="Select"/> day(s) before.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Past Due Date Reminder	Alert me when due date has passed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Account Profile Change	Alert me when the profile is updated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned Check Alert	Alert me when a check is returned or rejected.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment Confirmation	Send me a confirmation when a payment is submitted.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High Energy Usage Alert	Alert me when my daily energy usage reaches \$ <input type="text"/> .	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arrangement Installment Due	Remind me <input type="text" value="Select"/> day(s) before the due date.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>