As a member of our community, LaGrange County REMC is working through the COVID-19 pandemic alongside you, and we’ll be here to support you as it evolves.

We’re working every day to ensure your lights, heat, appliances and electronics continue to keep you comfortable as you stay home in an effort to keep yourselves and others safe.

**Payment options and arrangements**

We understand that our members may be dealing with financial hardship during this time, with many businesses closed to stop the spread of the virus. Please give us a call so we can work with you on your payment options and discuss available resources.

For others, how you live our lives is changing, so you may need to change how you pay your bill. Choose the option that works best for your lifestyle:

Online – Visit lagrangeremc.com, and click on the ‘Pay Online’ button to make a payment at any time.

LaGrange County REMC App – Download the LaGrange Co REMC app in your app store, log in to view your account and pay your bill at any time.

Auto Pay – Have your payment automatically drafted from your bank account. Set it up online or by phone.

Mail – Include your payment stub from your bill and mail your payment to our office at 1995 E US 20, LaGrange, IN 46761.

Phone – Call 877.463.7165, where someone is available to take payments 24/7.

**Keep electricity in mind**

Using more electricity during this time is inevitable. You’re staying home during the day when normally you would be at work and your children would be at school.

To keep your bill down, remember to turn off lights when you leave a room and shut down devices and consoles when not in use.

Many are taking this time away from work to do small home renovations. If you’re one of them, you can visit our website for energy efficiency tips in completing these projects.

**Be on the lookout for scams**

When people are going through hardship, there will be others trying to take advantage of their situation.

Please know that the REMC will never call and ask for your account or payment information. If you ever fear that a phone call, letter or email is a scam, please call us right away before acting on the request.

We know you have a lot on your mind right now, but the reliability of your electricity shouldn’t be one of them. We’ve been through recessions, fires, storms and more with our members. We’ll be here by your side as we navigate through the COVID-19 pandemic together.

Please stay healthy and contact us if you have any questions as this situation evolves.