Subject: An important message from LaGrange County REMC CEO

Though our minds may be focused globally, the local community matters more than ever. LaGrange County REMC wants you to be prepared for whatever the future may hold.

**Financial hardship**

With the closing of businesses, workplaces and schools, COVID-19 has put a lot of our members in uncharted territory and could lead to unforeseen financial hardships.

Asking for help isn’t easy. For some of you, the only call you’ve made to LaGrange County REMC was to set up your account. But in times like these, we ask that you reach out if you’re dealing with financial hardship so that we can work with you regarding payment programs and local resources. Your health and safety are our top priority. Please call us at 877-463-7165.

**Reliability**

With local closures, you will likely be spending a lot of time at home, and the last thing you need to worry about is your electricity.

That’s where we come in.

LaGrange County REMC employees will be here throughout this situation to continue services and maintain the reliability of our lines.

We can never guarantee that weather or traffic accidents won’t cause outages, but we can guarantee that we’ll be there to restore power to your home.

**Saving energy**

With everyone home during the day, gaming systems, televisions and appliances will be consuming more electricity. To keep your usage – and in turn, your bill – down, don’t forget to turn off lights and appliances when not in use. Little changes can make a big difference.

If you have any questions or concerns regarding your service or account, call us at 877-463-7165.

Sincerely,

Mark Leu

CEO